

Borough Of Ambler

122 EAST BUTLER AVENUE
AMBLER, PENNSYLVANIA 19002-4476

PHONE 215-646-1000
FAX 215-641-1355 ADMINISTRATION
FAX 215-641-1921 WATER DEPARTMENT
WEBSITE: www.ambler.pa.us



PUBLIC NOTIFICATION

Dear Water Customer

March 2010

New DEP (Department of Environmental Protection) Groundwater Regulations are in place in Pennsylvania affecting all water systems. The new rule requires **Immediate Public Notification** and corrective action should routinely collected water samples test positive for bacterial ***E. coli***. "Boil water" alerts and other general measures usually broadcast over radio are no longer, in and of themselves, sufficient.

Ambler Borough Water will subscribe to a secure computer phone-dial notification system to provide hard line, cell phone or Email alerts of a water emergency, direct to you in a timely manner. This system will output 3,000 simultaneous calls per minute. Ambler Borough Water will be able to identify individual, neighborhood, distribution or municipal customers and provide them with "**E. coli alerts.**" Residents of the Borough of Ambler also will be separately computer coded enabling the Borough to send direct notification of other non-water emergencies relevant only to residents of the Borough of Ambler.

It is vital that you share with us identifying information so we may soon put this program in place. All information will be held in confidence. Please provide us with the following information (Your Primary Phone and Email, if provided, will be contacted unless otherwise indicated). Calls initiated by the Borough will be identified as "Ambler Borough." If you do not answer the call, the system will continue to recall.

NAME: _____

WATER SERVICE

ADDRESS: _____

(Street)

(City)

(State)

(ZIP)

LEGAL

JURISDICTION: Ambler Lower Gwynedd Whitmarsh Whitpain Upper Dublin

PRIMARY PHONE: _____

SECONDARY PHONE: _____

EMAIL: _____

Thank you for your cooperation. Please return completed form to:
BOROUGH OF AMBLER, 122 E. Butler Avenue, Ambler PA 19002 or send us an Email at
erussell@borough.ambler.pa.us or notify us by FAX at 215-641-1921.

Did you know that most home owner policies do not cover water line breaks outside the home, and that it is the owner's responsibility to pay for repairs or replacement should a break occur? Would you be interested in receiving information about WATER LINE INSURANCE which would cover water line breaks from the street up to your house? Insurance could cost roughly \$100 per year, allowing for up to two repairs per year, \$3,500 per break maximum, capped at \$7,000 per year.

Yes, I am interested in Water Line Insurance, send information. No, I am not interested at this time.